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CALPIA's Sage X3 Project Crosses the Finish Line
New Enterprise Resource Planning System Available at all CALPIA locations

FOLSOM - The California Prison Industry Authority (CALPIA) has completed its multi-year effort of implementing a new business software application, Sage X3, replacing the agency's Enterprise Resource Planning (ERP) tool.

"Utilizing a new Enterprise Resource Planning application is a huge milestone for CALPIA," said CALPIA's General Manager Bill Davidson. "The new technology and efficiencies will provide users with increased bandwidth to focus on CALPIA's greatest priority to help incarcerated individuals gain job skills for successful reentry."

CALPIA successfully implemented the new ERP system, Sage X3, at Folsom State Prison in December 2023. The full ERP rollout was completed at all CALPIA locations and prisons by April 2025.

"Sage X3 offers the organization a modern user interface and an infrastructure to support real-time reporting of financial and operational data," said Chief Assistant General Manager Suzie Changus.
"The application is also providing CALPIA with opportunities to standardize and streamline processes while training staff and incarcerated individuals on innovative manufacturing business technology."

Sage X3 enables incarcerated individuals and staff in CALPIA programs to learn supply chain management using a modern application that is widely adopted across private sector manufacturing companies.

"For the first time in CALPIA history, we will have the ability through barcoding automation to fully track the progress of the entire production process which used to be recorded manually," said CALPIA's Branch Manager Brad Smith. "This modern-day software allows staff to not only have the latest skill set for upward mobility, it allows them to have extra time for mentoring and training incarcerated individuals."

By leveraging industry best practices and the latest technology, CALPIA can prepare program participants for successful reentry in their communities and the workplace.

"The teams are already experiencing the benefits of Sage X3," said CALPIA's Chief Financial Officer Natalie McCorkle. "We want our staff and incarcerated participants to work on the latest modern technology to help with data processing, inventory reporting, and budget management."

CALPIA rolled out the project plan for staff and incarcerated with its primary focus to ensure all teams understood how the new ERP system worked.

"User adoption and change management were critical success factors for the initial phase of this project and will be a continued focus as we move into Phase Two," said CALPIA's Assistant General Manager over Risk Management Scott Whitney.

Phase One of the Sage X3 project is complete and Phase Two, which will enable teams to focus on enhancing and continuing to improve the application, begins August 15th.

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