

FOR IMMEDIATE RELEASE
March 9, 2012

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CALPIA OFFERS WEB-BASED CUSTOMER SUPPORT

New internet portal a simple and direct way to receive assistance from CALPIA customer service or provide feedback that results in CALPIA's continuous improvement.

(FOLSOM) The California Prison Industry Authority strives to provide the highest product quality standard and customer satisfaction.

A new internet portal on the CALPIA homepage offer customers an easy and direct way to seek assistance, report problems with CALPIA products and provide valuable customer feedback.

The new tool is available through CALPIA's homepage at <http://calpia.ca.gov/> and through our catalog website at <http://catalog.pia.ca.gov/store.php?t=1330474120>.

CALPIA is a self-financed and self-sufficient state entity that receives all of its revenue from the sale of products it manufactures. The recidivism rate among CALPIA offenders is over 26 percent lower than the general prison population. This success is attributed to the job skills CALPIA inmate workers receive working in CALPIA business enterprises.

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